

## **Instruction for DP580/CV10 Promax Capture Program:**

1. Open “Control Panel” at “Setting” selection from “Start” in your computer
2. Select Option “Add/Remove Programs”
3. Remove “USB Audio/Video Device Driver”, then “Promax VideoCap” from selection list if existing
4. Make sure USB cable unplugged from your computer
5. Reboot your computer
6. Run “Install USB Driver” program from Promax Software installation CD
7. Run “Install Capture Program” from Promax Software installation CD
8. Plug in USB cable, then click pop-up icon of “New USB Hardware Found” at the right bottom corner of your computer screen
9. An Installation wizard will pop up after that icon is clicked
10. Always select last choice of selection in this Pop-up Wizard and keep click “Yes” until installation finishes
11. Run Promax Video Capture program

After all above steps have been performed, Promax Video Capture Program should work properly.

DP580/CV10 Promax Capture Program software can be either downloaded from website <http://promax-tech.com/download.htm> or a hard copy of CD can be mailed to you by contacting Promax Customer Service group per request.

Please feel free to contact us at

**Promax Customer Service**

**Phone: 248-926-5898**

**Email: <mailto:support@promax-tech.com>**